

## EMERGENCY RESPONSE OPERATIONS & CONSULTING

- Deployable turn-key program management teams
- Proven remote case management expertise
- Training & technical support
- Recruiting & staffing support
- Subcontractor management

## EMERGENCY OPERATIONS MANAGEMENT

- Emergency shelters
- Decompression sites
- Rapid staff recruitment & deployment
- Site management & operations center
- Operational compliance with Office of Refugee Resettlement required policies, execution timelines, training requirements, & Flores settlement requirements

## SECURE DATA MANAGEMENT

- Occupant intake, tracking & scheduling services
- Capacity reporting
- Length of stay & occupant categories
- Transportation & tracking
- Occupant personal items reporting
- Vital statistics & medical monitoring/scheduling/discharge & transfer
- Testing & vaccination management
- Descriptive & on-demand analytics

## A SHARED COMMITMENT TO YOUR MISSION

Acuity International's Advanced Medical Solutions (AMS) team, has a long history of providing emergency response services. From natural disasters to immigration care, our infrastructure enables us to rapidly deploy and respond whenever, and wherever needs arise.

With extensive emergency response experience, we provide the turnkey expertise needed to stand-up, operate and manage shelter facilities. Our repeatable processes consistently yield positive and predictable outcomes as program management teams supply high capacity, just-in-time and multi-disciplinary levels of care for dynamic population counts and complex logistical issues.

Our secure, cloud-based data management tools provide reporting flexibility and a single-source data tracking solution to ensure enhanced security, efficiency, performance and projections. These tracking tools provide on-demand access to occupant locations on site, and operate uniformly and with sufficient capacity to deploy to multiple locations including COVID-19 operations in New York City, alternate care sites in Texas, and frontline border support.

In addition, we stood-up and staffed six state-licensed shelters in Texas. Currently, we provide emergency shelter services and medical care at those facilities. We also stood-up operations and emergency shelter services for Long Beach, California within a 72-hour period.

Acuity understands and complies with all federal requirements for shelter services. Our performance has earned numerous "Exceptional" CPAR ratings from the U.S. Department of Health and Human Services and U.S. Department of Homeland Security.



## EXTENSIVE FRONTLINE MEDICAL CAPABILITIES

The Acuity International AMS team has provided comprehensive sheltering and medical\* services to thousands of families and individuals across the United States, with high-capacity, just-in-time and multi-disciplinary levels of care in scenarios involving population counts and complex logistical issues similar to border situations. Our frontline medical capabilities include:

- Acute emergency care
- Emergency response services
- Mobile & on-site clinical services
- Rapid recruitment & deployment
- Transport & redirection
- HIPAA-compliant medical management systems
- Internal Electronic Health Record reporting
- Triage & trauma
- Public health & infectious disease management
- Pharmaceutical, radiological services, & laboratory support

\* Acuity's AMS health services offering is subject to pertinent law and regulation, which varies from jurisdiction to jurisdiction.

## FLEXIBLE, EXPANDABLE, ADAPTABLE, RAPIDLY DEPLOYABLE

# 3,800+

patients treated as the first provider to establish and administer monoclonal antibody infusion clinics in Texas as well as 600+ patients treated at COVID alternative care sites

# 500+

personnel deployed within 26 days for emergency response in New York City alone

# 3K+

staff with proven experience managing emergency shelteroccupants and 4,500+ employees



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